# **Gregory Chang**

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#### Education

### University of California, Davis | Davis, CA

Bachelor of Science in Computer Science and Minor in Technology Management

#### Relevant Coursework

**CS:** Data Structures | Statistical Modeling | Operating Systems | Research in Data Studies | Web Programming | Bash Scripting **Tech Management:** Managing & Using Info Tech | Supply Chain Management | Product Management | Marketing for Tech Enterprise

#### Professional Experience

**Moober** | Aggieworks Student Club | Davis, CA *Product Manager* 

- Scaled UCD-student-exclusive ridesharing app to **1,100+** from 200 users within 8 months of joining by leading a cross-functional team of 4 engineers, 2 designers, and 1 marketing manager using agile methodology
- Led **40+** user interviews, analyzed user data in SQL, and built data-driven enhancements to features such as map optimization, notifications, improved security, and ride requests, ultimately enhancing net promoter score (NPS) by **16%**
- Drove a **500%** increase in daily active users by developing strategic marketing initiatives that aligned with timing of academic breaks and developed Python scripts to assist with targeted outreach

#### Math, Engineering, Science Achievement Program (MESA) | Davis, CA

Software Engineer Mentor

- Developed and led structured, hands-on STEM workshops on topics such as UI/UX principles, prototyping, and web development using Figma and React for 50+ first-generation, underrepresented middle and high school students, resulting in 85% of participants reporting increased interest in technical careers
- Orchestrated hackathon events for students to build products that solved for community needs, mirroring real-world product development lifecycle

#### UC Davis Center for Artificial Intelligence and Experimental Futures (CAIEF) | Davis, CA Data Scientist Intern

- Engineered a custom web scraping solution using R to identify, extract, and process **4,000+** literary works that were relevant to the research needs of the UC Davis AI Humanities Center, resulting in a comprehensive metadata database that would reduce literature search time from hours to minutes
- Developed data cleaning pipelines and implemented data logging to maintain data integrity **DataLab** | Davis, CA

Research Assistant for Oliver Kreylos (PhD C++ Visualization Researcher)

- Integrated 3D Gaussian Splatting into Linux environment to improve accuracy and clarity of images in VR spaces
- Identified and implemented the correct installation path for Nvidia driver by troubleshooting the Linux environment using Bash scripts **TOKI** | Tokyo, Japan Jun 2023 – Aug 2023

#### Software Engineer Intern

- Developed an AI-powered travel chatbot using Flask & OpenAI's API, reducing manual planning time for travel agents and enabling agents to service **3x** more customers per week
- Led the redesign of company landing page by driving cross-functional efforts with designers and operations teams to enhance the design and user experience, increasing traffic by **10%**
- Built financial model to streamline budget tracking and financial reporting processes by collaborating cross-functionally with finance and business operations teams, resulting in improved data accuracy and efficiency by **2x**

#### Projects

Espresso | CodeLab Student Club | Davis, CA

- Developed flashcard web app that combines the usability of Quizlet and space repetition algorithm from Anki using React with Next.js, Node.js, and PostgreSQL in collaboration with team of developers and designers, enabling users to maximize productivity
   Chinese2Pinyin | Personal Project
- Integrated Twilio API with Python script to automate conversion of text messages written in Chinese characters to its corresponding
  phonetic spelling (Pinyin), providing real-time transliteration and minimizing language barriers

#### Olympic Infrastructure Reusability Case Study | Class Project (MGT120)

• Led and presented a **90+** page research study to board of professional consultants on the design, implementation, and sustainability of Paralympics infrastructure based on both interviews with the Paralympics president and secondary research

Skills

Product Management: Roadmap Planning, Agile, User Research, A/B Testing, Data-Driven Decision Making, Growth Strategies, Notion, Jira Technical: Python, JavaScript/TypeScript, SQL, R, React, Node.js, Next.js, Flask, Postgres, MongoDB, Github Languages: English (Native) | Mandarin (Fluent)

## Expected June 2025

Jul 2024 – Present

Oct 2024 – Present

Mar 2024 – Jun 2024

Nov 2023 - Sep 2024

Oct 2023 – Jun 2024

Jan 2023 – Mar 2023